

AFTERCARE

OF SOLARTEK WINDOW TREATMENT

DURING THE FIRST WEEKS FOLLOWING FITTING:

It takes 4 weeks for the film to bond securely to the glass.

If necessary, detergent streaks can be gently removed with water and soft cloth or paper towel.

FILM SHOULD NOT BE CLEANED DURING THIS TIME

GENERAL AFTERCARE:

Cleaning should be done with a squeegee.

A chamois leather should not be used under any circumstances, as it holds grit and acts like sandpaper, whether on film or on glass.

Clean with detergent (washing up liquid) and water.

In very dirty or smoky atmospheres, add a small amount of methylated spirits to the solution.

It is inadvisable to use adhesive tape to attach notices to windows treated with window film. Do not apply paint, artificial snow or adhesive decorations to film surfaces as their removal will damage the film surface.

WARRANTY:

Utmost care is taken to ensure the cleanliness of all surfaces prior to the application of the film and all installations are carried out by our own trained installers.

Solartek will guarantee the works against the film cracking, peeling and/or delaminating for a period of 10 years for internal applications and 3 or 5 years for external applications*.

Please check with Solartek the warranty period of the type of film you require. If at any stage one of the aforementioned happens, Solartek will guarantee that all costs are met by themselves to remove the film and replace it.

*Subject to aftercare and cleaning instructions being strictly followed.

Please note that external applications can only be carried out on a dry, wind-free day



COMPANY REG NO. 4234600



WARNING

NEVER USE AMMONIA-BASED PRODUCTS, VINEGAR OR ANY ABRASIVE MATERIALS.

DO NOT USE A BLOW TORCH ON SURROUNDING PAINT WORK.



SOLARTEK FILMS LTD

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CURING

PERTINENT INFORMATION FOR THE CLIENT

Window Film requires a reasonable time to bond to the glass.

During this curing time, some NORMAL changes may be noticed. Below is a list of things that could be expected to occur:

If haziness occurs, this is the water and solution under the film. This will become less noticeable during curing period.

A smoky or milky appearance may occur - this too will disappear during the curing period.

All water bubbles will dry out but a few particles may be seen from the exterior after the curing has been completed which can be attributed to pinhead-size translucent globules of adhesive or slipeeze that have not cured to a perfect clarity. Generally, these particles cannot be noticed from a reasonable distance.

Occasionally, the technician will capture a grain of dust that cannot be eliminated and, in rare cases, this too may be normal. You may expect your film to highlight existing imperfections in the glass as they become more noticeable with the addition of window film.

There will be a thin line of light bordering your film. This line is in proper keeping with the specified installation instructions for all film installations.

In situations involving the installation of film on large pieces of glass, it may be necessary to splice two panels of film together with the seam in a vertical or horizontal direction. In such cases, all care will be taken to use this seam to the aesthetic advantage of your building. The widest available film is 1523mm (5 ft).

Sometimes a customer feels he sees a defect in the film when it is in fact in the glass. It is quite normal that we should look closely at a new purchase, but at times, we see things that were always there but never noticed. Observe the installation from four to six feet away. This is the way we normally look through a window. It is the way you should observe your window film, looking through it, not at it.

CURING TIME WILL BE APPROXIMATELY 30 DAYS [SUBJECT TO FILM TYPE] AND THE WINDOW FILM SHOULD NOT BE TOUCHED OR CLEANED DURING THIS PERIOD OF TIME.



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At Solartek we pride ourselves on finding the best possible solution to the problems of glare, fading, unwanted heat gain, heat loss, safety, privacy, blast mitigation and security anywhere there is glass.

Given proper care, you will receive many years of benefit and comfort from the presence of our film on your windows.



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